LEARNING CALENDAR

ALL CLASS TIMES ARE DISPLAYED IN PACIFIC TIME

January 2020

Mon	Tue	Wed	Thu	Fri
		1 HOLIDAY	2	3
6	7 FG100 – Using FraudGuard 11 AM PT	8 TRE100- Title Review 10:00 AM PT	9 MFA100 myFirstAm.com 10 AM PT	10
13	14	15	16	17 FG100 – Using FraudGuard 11 AM PT
20	21 RD100 – Using RegsData Compliance Suite 10 AM PT	22	23	24
27	28 FG100 – Using FraudGuard 11 AM PT	29	30	31

February 2020

Mon	Tue	Wed	Thu	Fri
3	4	5 TRE100- Title Review 10:00 AM PT	6 MFA100 myFirstAm.com 10 AM PT	7 FG100 – Using FraudGuard 11 AM PT
10	11	12	13 FG100 – Using FraudGuard 11 AM PT	14
17	18 RD100 – Using RegsData Compliance Suite 10 AM PT	19	20	21 FG100 – Using FraudGuard 11 AM PT
24	25	26	27 FG100 – Using FraudGuard 11 AM PT	28

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First American

MORTGAGE SOLUTIONS

March 2020

Mon	Tue	Wed	Thu	Fri
2	3	4 TRE100- Title Review 10:00 AM PT	5 MFA100 myFirstAm.com 10 AM PT	6 FG100 – Using FraudGuard 11 AM PT
9	10	11	12	13 FG100 – Using FraudGuard 11 AM PT
16	17	18 RD100 – Using RegsData Compliance Suite 10 AM PT	19	20 FG100 – Using FraudGuard 11 AM PT
23	24	25	26 FG100 – Using FraudGuard 11 AM PT	27
30	31			

BENEFIT FROM OUR SCHEDULED CLASSES, ON-DEMAND, OR CUSTOM TRAINING OPTIONS

Online Self-Paced Training

Would you like to learn right now? We offer free recorded product training to be viewed at your convenience. Online self-paced courses require sound so a listening device, such as a headset, is recommended.

Public Schedule

First American Training offers basic FraudGuard and PredProtect classes live via GoToWebinar® at various times throughout the month.

Instructor-led training classes require a minimum of 5 students to be registered one hour prior to start time. If minimum class registrations are not met, the class may be canceled, and students will receive an online self-paced version of the

Custom/Private Solutions

Our Training Specialists will work closely with you to modify our learning solutions to fit your specific needs!

CONTACT US

Training Specialists can be reached by:

- Web: http://www.firstam.com/mortgagesolutions/index.html
- Email: training@firstam.com
- Phone: 800-333-4510, option 3

Register for a live public class or request access to our online self-paced training

Training is available to you in 3 (three) easy steps.

1. Review the class descriptions and note the corresponding class number (to the right).
2. Using the public training schedule on the front page, select your desired class date and time. If it is not listed, a recorded online version may be available for you.
3. Complete the registration form and click **Submit**. Available at http://www2.firstamericanmortgagesolutions.com/training

A confirmation email will be sent to the address provided within 1 (one) business day.

The confirmation email will include:

- Date/time of event and access instructions or link to recording
- First American Training contact information

Note: Class duration times are approximate.

Learning Catalog

4506-T Tax Transcripts – Online self-paced version available

- **TX100 - Using 4506-T:** The TX100 class describes how to order 4506-T services from the Interthinx Gateway. (Class Duration - 45 Minutes)
- **TX101- Using 4506-T in FraudGuard:** The TX101 class describes how to order 4506-T Services within FraudGuard and use the powerful analytics that are generated with the integration of both tools (FraudGuard and 4506-T). (Class Duration - 45 min)

ClearValue® – Online self-paced version available

- **CV100 – ClearValue AVM**: This class demonstrates how to order the ClearValue AVM. Attendees will learn how the cascading AVM platform works and how users can select the most appropriate valuation based on the best performing AVM in a given market, area, etc. (Class Duration - 45 min)

FraudGuard® – Live and online self-paced versions available

- **FG100 - Using FraudGuard**: This is the beginning level class in the FraudGuard series and covers the basics of understanding and using the tool. Attendees will learn about the key features within the FraudGuard tool, including how to manage variances (alerts), print, search for records, and other core tasks. (Class Duration - 60 min)
- **FG200 - Interpreting Variances in FraudGuard**: This intermediate (second level) class in the FraudGuard series takes a more in-depth look at variances (alerts) types. This course covers a number of variance categories, why they fire, and how to begin the process of resolving the variances using the Suggested Actions data found with the FraudGuard report. (Class Duration - 60 min)
- **FG300 - Borrower Fraud Analysis**: This advanced level class is one of the final classes in the FraudGuard series and is independent of the FG301 - Property Fraud Analysis course. This course covers the most common borrower-related fraud schemes/misrepresentations, their characteristics, associated FraudGuard variances, and how to investigate the issues. (Class Duration - 60 min)
- **FG301 - Property Fraud Analysis**: This advanced level class is one of the final classes in the FraudGuard series and is independent of FG300 - Borrower Fraud Analysis course. This course covers the most common property-related fraud schemes/misrepresentations, their characteristics, associated FraudGuard variances, and how to investigate the issues. (Class Duration - 60 min)
- **FG900 - Using Undisclosed Debt Monitoring (UDM) in FraudGuard**: This class covers all aspects of the optional Undisclosed Debt Monitoring enhancement in FraudGuard. This feature supports compliance with Fannie Mae LQI requirements. (Class Duration - 45 min)
- **FG901 - Using Ownership & Occupancy Services in FraudGuard**: This class covers all aspects of the optional Ownership and Occupancy Services enhancement, including how to interpret and address any variances generated**.** (Class Duration - 45 min)
- **FG902 - Using The Work Number (TWN) in FraudGuard**: This class covers all aspects of the optional The Work Number (TWN) enhancement, including how to interpret and address any variances generated. (Class Duration - 45 min)

RegsData Compliance Suite – (Live Webinar)

- **RD100 -** This class provides RegsData Compliance Suite users direction on how to enter data in the RegsData™ input fields, navigating the report, as well as interpreting the pass/failed test results returned on the report worksheet. (Class Duration - 75 min)

Vendor Management Suite Overview (Live Webinar available upon request)

VMS100- Vendor Management Suite Overview This course is a general overview of the Vendor Management Suite. This course will provide information on utilizing our cloud-based platform to manage vendors and screen and monitor a large database of counterparties which includes information related to TPR, TPR PRO, Watchlist Reviews and License Monitoring. (Class Duration- 75 Minutes)

Risk Profiler – Online self-paced version available

- **RP100 - Using Risk Profiler:** This class is designed to introduce users to the Risk Profiler product. Students will learn about the features and benefits of using Risk Profiler, as well as identify when this tool can be used within the loan life cycle. is course will demonstrate submitting orders manually and via XML upload. In addition, the report results will be reviewed in detail. (Class Duration - 60 min)

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Learning Catalog

SSN Direct – Online self-paced version available

- **SSN100 - Using SSN Direct**: In this class, students learn how to obtain, complete, and submit SSA Consent Verification forms. The course also covers how to order and view the results. (Class Duration - 45 min)

SafeCheck® – Online self-paced version available

- **SC100 - Using SafeCheck**: This class will demonstrate how to use SafeCheck validate a borrower's SSN and identity. The course also covers how to order and view the results. (Class Duration - 20 min)

ValueGuard® – Online self-paced version available

- **VG100 - Introduction to ValueGuard**: This class reviews both ValueGuard and ValueGuard with iAVMPlus. It demonstrates how both features identify risk associated with the current value and potential value of a subject property. In addition, it demonstrates how the iAVMPlus feature provides

Available in Quick Reference Guide Format Only

Associated Business Search

- **FG904 - Associated Business Search in FraudGuard**: This reference guide provides a reference guide for using FraudGuard's Associated Business Search Feature. This enhancement checks to see if a borrower is associated with other businesses that are not listed as the current employer, if any of the self-employed borrower's corporations are inactive, and if the borrower's employer is an inactive corporation.

Bankruptcy Search

- **FG905 - Bankruptcy Search in FraudGuard**: This reference guide describes the bankruptcy search feature in FraudGuard. The ability to analyze borrower bankruptcy data ensures a more concise overall risk review, improves loan quality, and provides a more comprehensive FraudGuard report. Interthinx offers FraudGuard customers the ability to retrieve bankruptcy records associated with borrowers.

NMLS in FraudGuard

- **FG903 - Using the NMLS in FraudGuard:** This reference guide covers NMLS features in FraudGuard. The Nationwide Mortgage Licensing System (NMLS) streamlines access to mortgage licensing information through a centralized data bank. Bringing NMLS data to FraudGuard makes access to NMLS information easier and faster.

Conditional Assessment Report

- **CAR100 - Interpreting the Conditional Assessment Report (CAR)**: This reference guide expands on our existing AVMs to meet the more rigorous federal standards for evaluations set by the Interagency Appraisal and Evaluation Guidelines. The CAR addresses exterior conditional issues of subject properties. The report provides support for lending purposes and can be used for disaster inspection.

Vendor Management Suite VMS

VMS100- Vendor Management Suite (VMS): This reference guide will cover the steps on how utilize the Vendor Management Suite. It was also show the options and features available within the platform including the capabilities in ordering a Third Party Review or Watchlist Review Module.

Liens & Judgments Search

FG907 FraudGuard Liens & Judgments Search: This reference guide will reference the ordering process and interpreting the results in the FraudGuard platform. It will also reference the examples of variances related to Liens & Judgments.

Additional Training (Live Webinars)

TRE100 – Title Review: This class is an introduction to reviewing a short form title commitment (90 minutes)

MFA100 – myFirstAm.com: This class covers the basics of using the system, to include: how to open an order, set user preferences and notifications, and other core tasks. (60 minutes)

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